

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	46	705/10.cor. and matrix and (question\$5 or survey\$3)	USPAT	OR	ON	2007/07/31 10:11
L2	25	maturity near (survey or question\$4 or assess\$4)	USPAT	OR	ON	2007/07/31 10:11
L3	116	(questionnaire or assess\$4 or survey) with ((information adj technology) or IT)	USPAT	OR	ON	2007/07/31 10:14
L4	25	(customer near (satisfaction or service)) with matrix	USPAT	OR	ON	2007/07/31 10:14
L5	23	705/7.ccls. and maturity	USPAT	OR	ON	2007/07/31 10:15
L6	46	705/10.cor. and matrix and (question\$5 or survey\$3)	USPAT	OR	ON	2007/07/31 10:15
L7	45	capability near maturity	USPAT	OR	ON	2007/07/31 10:15

*Handwritten signature and date: 7-31-07*